# CITY OF FRUITLAND

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# LEVEL PAY APPLICATION REQUEST

CUSTOMER INFORMATION	
Customer Name:	
<b>Utility Account Number:</b>	
Service Address:	
Mailing Address: (if different)	
Home Phone:	Cell Phone:
Email Address:	
Yes, I want to enroll in the City of Fruitland Level Pay program. I understand the water/sewer bills will be averaged in twelve equal monthly payments from December 1 through November 30. To be considered eligible for the program I must be a property owner or commercial business owner with a non-delinquent payment history with the City of Fruitland. I understand my account must be paid in full at the time of activation of Level Pay and upon cancelation of Level Pay.	
Authorizing Signature:	Date:
Level Pay Policy	

### Purpose -

Level Pay allows a customer to pay their average water/sewer utility bill in twelve equal monthly payments, balancing seasonal high water usage months with low water usage months.

### Eligibility -

Must be a home owner or commercial business owner with a non-delinquent payment history with the City of Fruitland for the previous twelve months. Account balance must be zero at application date.

## Non-eligibility -

Residential rental or industrial properties.

Delinquent payment within the previous twelve months.

### Program Details -

Customer completes application requesting Level Pay program participation. The twelve month period from December 1 through November 30 will be used to determine the average monthly utility bill.

The monthly bill will be based on that average. Should a base rate increase or decrease be adopted within the Level Pay period, the monthly bill will be adjusted immediately upon the effective date of the increase/decrease and reflected in future billings within that time period.

Every year the average of the twelve month period (Dec.-Nov.) plus or minus the account balance at November 30<sup>th</sup> will determine the new monthly payment effective December 1<sup>st</sup> of each year.

### Termination from Level Pay program -

Failure to make monthly payment prior to the last day of the month in which it is due.

Payment of account in full will be required or service will be terminated.